

**Addendum #1 to RFP04122018
MFDs & Managed Print Solution
McHenry County College**

This Addendum is in response to the inquiries from potential bidders. This Addendum constitutes changes to the specifications as sent out in the original RFP and other pertinent information shared with all vendors. All changes and information listed on this Addendum should be considered as the official modifications to the specifications and should be included in your proposal with these in mind. If there are questions after the site walk-through, another addendum will be posted on March 30, 2018, as stated in the RFP.

Please acknowledge your receipt of this addendum by attaching a signed copy of the addendum with your proposal response.

Received and acknowledged by: _____

	QUESTION	ANSWER
1.	Is there a list of Laser Printers with make and models of printers plus average monthly Volumes? Need this to give you a price on clicks. Are you also looking to replace old printers with new ones if so could you indicate the ones to be replaced.	<p>As per the RFP section 4.1, we do not have monthly volume for the laser printers.</p> <p>The bid document listed 216 laser printers. MFDs and Duplication Center machines were added into the total. The laser printer count is roughly 187. The count changes often, as new printers are added and old printers are retired.</p> <p>No laser printer replacements are part of the bid. A list of laser printers is posted separately as part of the addendum. However, the list may not list all printers and there may be more or less than the 187 listed.</p>
2.	Will the laser printer area be excluded from bid	Laser printers are not excluded from the bid.
3.	Is the existing relationship supported by a channel partner or Xerox Direct?	COTG is the current partner.
4.	Has MCC been satisfied with the Overall performance of Xerox technology? Has MCC been satisfied with the support from the Xerox provider?	We cannot discuss the performance of current partners with potential bidders.